

COVID-19 SCPGA FACILITY SURVEY RESULTS

RELEASE: 5:00PM, APRIL 3, 2020 (89 RESPONSES)

CURRENT FACILITIES CLOSED

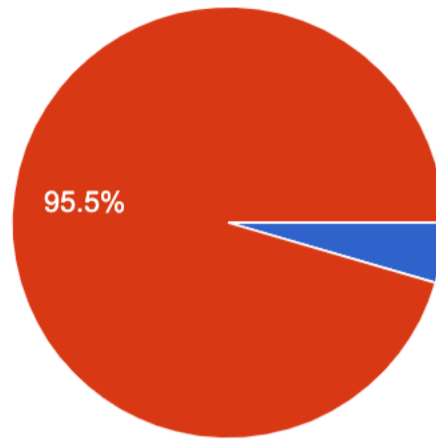
(Based on survey responses)

Admiral Baker Golf Course	Oakmont Country Club
Annandale Golf Club	Omni La Costa Resort & Spa
Arrowood GC	Palm Desert Country Club
Barona Creek Golf Club	PGA West
Braemar Country Club	Rancho La Quinta CC
Brentwood Country Club of Los Angeles	Rancho Park Golf Course
Bunker Golf Center	Rancho Santa Fe Golf Club
Cabo del Sol	River View Golf Course
Canyon Crest Country Club	Rolling Hills Country Club
Canyon Lake Golf & Country Club	Royal vista gc
Coronado Golf Course	Santa Barbara Golf Club
Cottonwood	SilverRock
Del Rio Country Club	SingingHills
Dove Canyon Golf Club	Spanish Hills Club
El Caballero Country Club	Stadium Golf Center and Batting Cages
El Niguel Country Club	Steele Canyon
Emerald Isle Golf Course	Strawberry Farms Golf Club
Enagic Golf Club at Eastlake	Sun Lakes CC
Encinitas Ranch	Sunset Hills Country Club
Encinitas Ranch Golf Course	The Club at Morningside
Friendly Hills Country Club	The golf Center at Palm Desert
Glen Annie golf club	The Grand Golf Club
Glendora CC	The Lakes at El Segundo
Goat Hill Park	The Links at Victoria GC
Golf Development Complex	The oasis Country Club
Golfer's Paradise Driving Range	Torrey Pines Golf Course
GOLFTEC El Segundo	Upland Hills CC
Hacienda Golf Club	Via Verde Country Club
Hidden Oaks	Westchester GC
Indian Ridge Ridge CC	Western Golf Properties
Indian Wells Golf Resort	Westin Mission Hills
Indian Wells golf Resort	Westin Mission Hills Golf Resort
Industry Hills	Whittier Narrows Golf Course
Ivey Ranch CC	Wood Ranch Golf Club
Journey at Pechanga	Woodland Hills Country Club
La Jolla CC	Woods Valley Golf Club
Lakeside Golf Club	
Los Serranos	
Miramar Memorial	
Mission Trails Golf Course	
Mission Viejo Country Club	
Moorpark Country Club	
Moorpark Country Club	
Mountain Gate	
Mt. Woodson golf club	
Navy Golf Course Admiral Baker	
Neuroforce Golf	
Newport Beach golf course	

Is your golf course currently open or closed?

89 responses

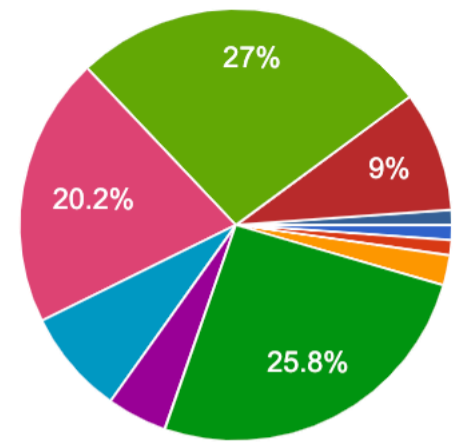
- Open
- Closed



In what County is your Facility located?

89 responses

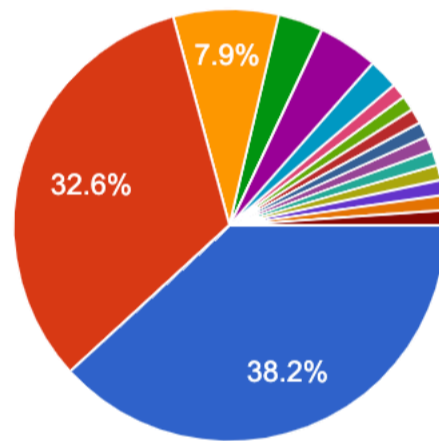
- San Luis Obispo
- Kern
- San Bernardino
- Los Angeles
- Santa Barbra
- Ventura
- Riverside
- San Diego
- Orange
- Imperial



What type of facility do you represent?

89 responses

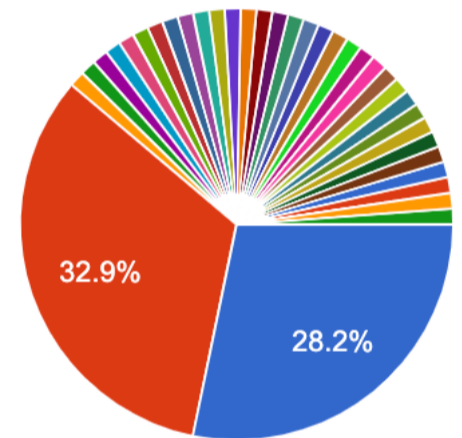
- Public
- Private
- Resort
- Driving Range
- Semi-Private
- Military
- Semi private



Is the club's staff still employed and receiving a salary?

85 responses

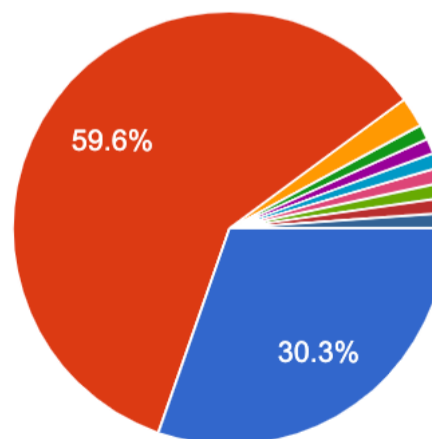
- Yes
- No
- Don't know
- Some staff and others are being let go
- Only Golf Course Maintenance, Limite...
- Only management
- The GM is still employed and on salary.
- Only Salary positions



Are your food & beverage services open for carry out?

89 responses

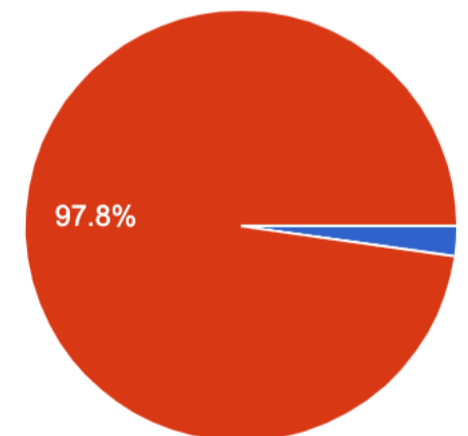
- Open for "Carry Out/To-Go" only
- Closed
- N/A
- Don't know
- Beginning April 9th
- No F&B options
- No F & B
- curb side pick up



Are you still providing instruction at your facility?

89 responses

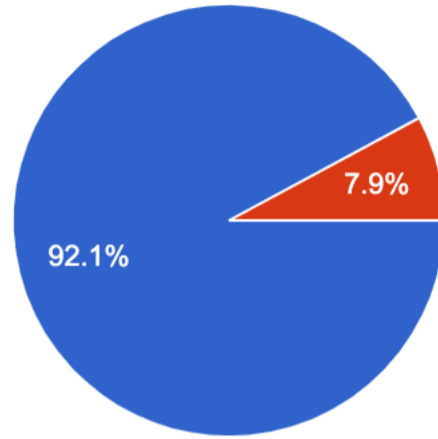
- Yes
- No



Is your superintendent/grounds crew currently maintaining the golf course?

89 responses

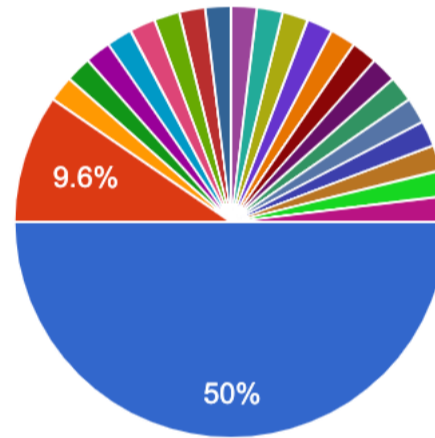
- Yes
- No



If you are at a Private Club, are you continuing to charge monthly dues? Have you made any dues adjustment?

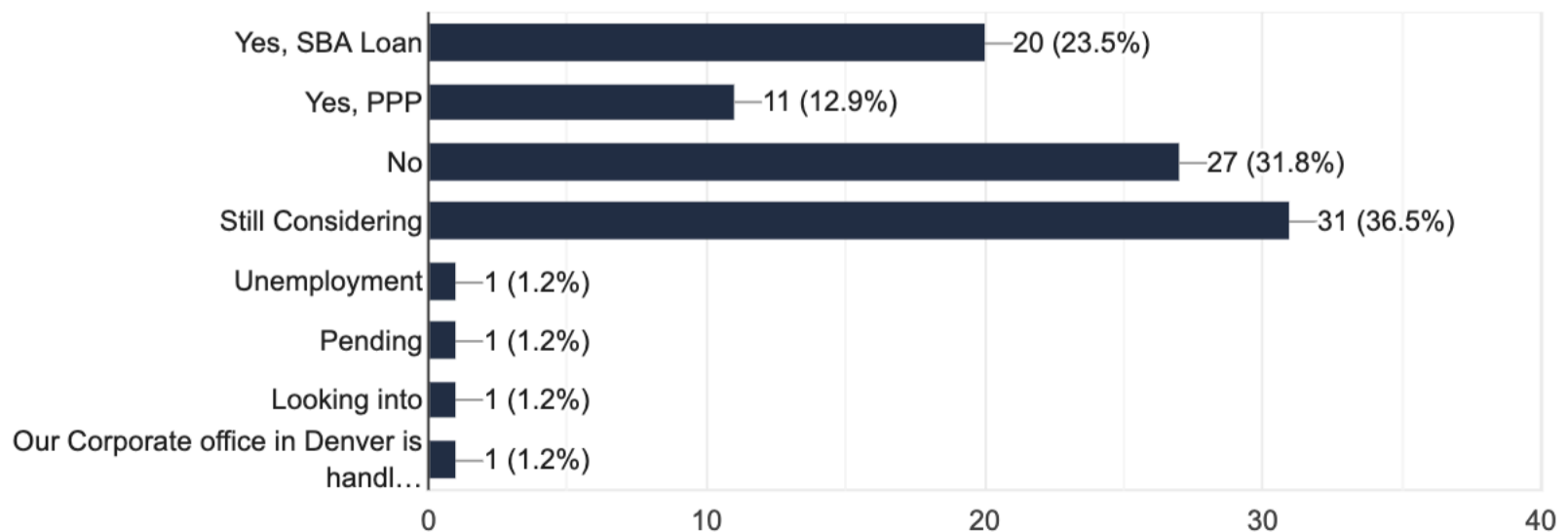
52 responses

- Yes
- No
- Our dues are Annual And paid in full.
- Not sure.
- At this time, full dues for golf members...
- Still charging with no adjustments
- NA
- not sure



Have you, or will you be applying for an SBA Loan, or the Paycheck Protection Plan (PPP)? --
*If you would like more information, please email southerncaliforniapga@pgahq.com.

85 responses



IF YOUR COURSE/FACILITY IS CLOSED, WHAT ADJUSTMENTS HAVE YOU MADE WITH YOUR STAFF?

- layoff 90%
- Staff is at home. We are paying everyone their normal wage.
- Don't know
- All hourly employees have been laid off. The Club is taking care of each employee and covering any short falls.
- Everyone is stay at home. Part time has been laid off.
- Lay offs have started
- Furlough
- Furloughed
- Closed all regular golf operations. Staff layoffs or furloughs.
- We have laid off all of our staff until further notice.
- Some working from home, others performing club house and range/ practice area projects.
- Paid through April. Not allowed to enter premises
- Laid off, unemployment
- Dont know
- Full pay as of right now
- Only maintenance staff currently working.
- Most golf operations and golf grounds associates have been furloughed.
- "Golf Shop, Carts and Grille are closed.
Maintenance Staff have been reduced to 32 hours so can keep insurance. Also are doing some maintenance projects to prepare for Resurrected San Diego County Open, Tom. "
- Shop staff/Player Assistant staff stay home, superintendent maintaining grounds on limited schedule
- Only golf course maintenance crew is working on property. All others have been laid off, furloughed or are working from home.
- Paid leave of absence
- PTO, EDD
- No staff at the club expect for kitchen staff providing curb side meal service for the community
- Option to help out at other facilities on the base and pick up hours to be paid.
- We told employees that we may close in advance so they knew.
- No staff currently on site during closure.
- I am only one that remains employed
- I'm independent contractor
- all staff are furloughed.
- Independent contractor
- Open to walk shop closed. Furloughed staff
- All but the Assistant Superintendent have been laid off effective 4/1/20.
- Laid them off
- Pending
- No Hourly - Just Salaried Managers
- All staff is on paid admin safety leave
- furlough 3 laid off 4
- only maintenance, accountant and director of golf working
- Furlough
- Furloughed all staff except Tournament Coordinator and Maintenance Crew which are working less than 15 hrs a week
- I am an independent contractor/Instructor and now have no income at all
- Laid off majority of staff. Kept the 4 managers and 4 other Maintenance staff.
- There has been a company lay-off. No staff are currently working other than the superintendent.
- Furlough
- All staff has been furloughed until further notice
- All part time staff have been furrowed and we are still currently paying our salaried employees.
- Only management working with F&B take-out and delivery operating
- Many employees not working as well as a couple laid off.
- Furlough and smaller crews for maintenance
- Not working
- laid off
- Interactive communication
- Off / unemployment...
- All hourly staff has not been scheduled since March 23, 2020
- Furloughed all
- Lay offs

IF YOUR COURSE/FACILITY IS CLOSED, WHAT ADJUSTMENTS HAVE YOU MADE WITH YOUR STAFF?

- out of work
- All on unemployment
- Staff laid off except maintenance
- Independent Contractor
- Maintenance is working 40 hours per week to keep the course in playing condition. I work on salary and still come in 40 hours a week doing anything and everything I can. My office manager and 1st Assistant are working 30 hours a week. The rest of the staff will start working 2 days a week at 4 hours a day cleaning and sanitizing the golf shop, bathrooms, golf cars. They will also be helping maintenance with small task out on the golf course.
- Just 3 staff out of work, unemployment
- All staff sent home with pay.
- Furloughed 22 of 26 staff
- Zero hours to most staff, but our members our subsidizing their loss of income
- We have made the decision to furlough 90% of golf operations staff.
- layoffs
- From 36 employees to 5 employees - to maintain asset and security/operations
- Everyone is at home until further notice, staff still being paid through end of Month
- Director of Golf and Agronomy + some maintenance staff to stay on as normal staff. All other operational staff is furloughed till further notice
- Laid off
- No employees allowed on property
- Outside service and most restaurant staff has been furloughed, maintenance crew still working full capacity, minimal office staff
- Everyone has been temporarily laid off for the month of April
- Laid Off all employees but the GM and Superintendent
- Myself and 2 coaches are working from home (student outreach, training, remote video lessons). At this time GOLFTEC is keeping all of its employees on payroll and employed.
- I'm an independent Contractor
- Approximately 40 individuals have been laid off / placed on unemployment (f&b primarily)

WHAT ADJUSTMENTS HAVE YOU MADE, OR WILL YOU MAKE UPON REOPENING WITH REGARDS TO COVID-19 SAFETY STANDARDS (I.E. HAND SANITATION STATIONS, NO CASH HANDLING, ELECTRONIC PAYMENT ONLY, LIMIT NUMBER OF CUSTOMERS, ETC.)

- hand sanitation stations, no flags, 1 person per cart, no rakes in bunkers, no scorecards, no pencils, customers handle own bags, limit check in process
- Closed
- To early to tell.
- Not yet
- hand Sanitizing stations, regular disinfecting of flagsticks, social distancing, one player per cart unless living in the same household
- Manage group training sessions to continue social distancing and limit the number of players on our range
- Dont know yet but there will adjustments
- TBD
- Hand sanitation stations
- Changed check in procedures to limit person to person contact. Employees wear gloves. Limiting number of tee times/customers.
- Unknown - will follow Public Health guidance
- We will make appropriate adjustments in our services to ensure the golfers safety.
- Walking only, increase tee time intervals, double space range tees, limit practice green traffic, ask players to check in no sooner than 20 minutes prior to reservation, no walk ons accepted and other above items mentioned.
- Unsure. All of the above
- We made them all and beyond, we need Riverside CTy to resend this blanket order and get us reopened, we need a national call from the White House too if all courses are opened or closed, period!! Not a state by state or county call but national, one way or the other and get this over with.
- Probably mask and gloves
- More washing stations and social distancing practices
- We will follow all recommendations from CDC and HHS.
- We were member only, no carts except for ADA, no golf shop, no locker rooms, no F&B, etc.
- Depends on when we open and whats mandated
- None, we are closed. We will follow guidelines when we are allowed to reopen
- Hand sanation stations, limited number of customers
- We will continue with most of the new sanitation standards
- Hand sanitizer stations, limit golfers in the shop,
- Sanitize. Social distance. Single carts. No flags. No ball washers. Increase tee time interval. single carts , sanitized balls limit clinics to 2-4 persons , trying to move to online lessons
- Still waiting on the virus situation and seeing how it develops further
- Have not been decided, but Im sure we will follow all guidelines presented.
- We will resume operation normally. We will install hand sanitation station.
- Made significant adjustments prior to closure. Will keep in place when given the direction to re open.
- unsure
- Limit customers
- N/a
- waiting to hear
- All the above
- Closed
- Hand sanitizer
- Not yet determined
- None yet
- Pending
- Anything we can to be safe.
- Hopefully we will reopen when it,Äôs safe and none of our staffs daily routine would require them clean up after every guest. At this time we have a stay home order to stop this problem, not a stay at home order from work and be able to play golf and put all the employees of golf clubs at risk
- Limit numbers of customers, spacing physically and no back back sessions, leaving a window for physically distancing. Hand sanitizer's, 2 bathrooms available vs 1 bathroom...clean bathrooms twice a day.
- still unknown
- Sanitizing constantly
- Modified standards for service, cleanliness, and safety.
- We will continue with stated guidelines and continue with hand sanitizers in all areas and with cleaning golf cars
- Hand sanitizer, clean instruction facility, communicate with clients, if sick do not come to lessons
- We are closed
- Still to early to determine.

WHAT ADJUSTMENTS HAVE YOU MADE, OR WILL YOU MAKE UPON REOPENING WITH REGARDS TO COVID-19 SAFETY STANDARDS (I.E. HAND SANITATION STATIONS, NO CASH HANDLING, ELECTRONIC PAYMENT ONLY, LIMIT NUMBER OF CUSTOMERS, ETC.)

- Hand sanitation stations, more doors open, single car use
- Unknown at this time
- We have added hand sanitation stations, counter staff will wear gloves, we will limit the number of people in the golf shop, we will sanitize golf cart high touch areas before and after each use.
- Walking only / no range / no cash / gloves for employees / pre-paid rounds to avoid checking in
- If we open soon, we will have walking only, with people only arriving 10 minutes before their tee time.
- Social distancing, individual carts, walking, disinfecting everything, no flags and rakes, facilities closed, etc.
- Closed
- New safety protocols
- Depends on what conditions are we allowed to open under by the state
- I'm the teaching professional, but I know there will be changes; i.e. limit number of customers, payment changes
- Physical distancing
- Anticipated cautious measures regarding cleanliness
- Completely closed, however we our making lots of face masks for the community.
- No cash, no one allowed in golf shop, will take payment at door of golf shop. Sanitize carts one per player. We are mandatory ride, will have shorten hours of operation when we reopen
- nothing yet
- Don't know
- Keep social distancing guidelines and more sanitizing stations
- Closed
- Limited groups, single riders,
- I'm not responsible for those decisions.
- When we do open we will follow the CDC and County Health Dept. guidelines and add our own safety standards to help everyone feel safe and comfortable.
- Will follow County and CDC guidelines
- Im sure we will continue with aggressive sanitary protocols of contact/ touch points and surfaces.
- We are in the process of formulating new SOPs
- We are not open
- To be determined. Will likely be a "soft opening" where we limit play, walking only, keep the clubhouse closed, etc.
- Extra cleaning and continue to keep social distance
- Not determined fully, we did/have made adjustments to all the above prior to closing
- Have not discussed in depth yet
- Several practices were put into place prior to the property closing. Very likely these will continue in the months following the golf club reopening.
- Wait and see how this all turns out
- One person allowed in pro shop at a time. One staff member working at a time. Balls and Baskets are