

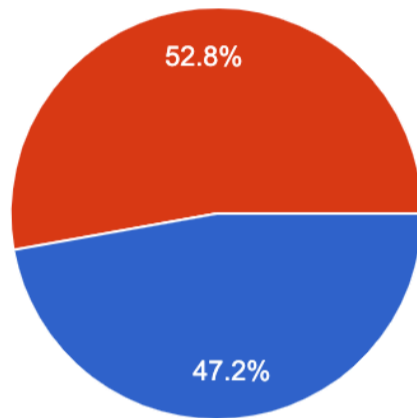
COVID-19 SCPGA FACILITY SURVEY RESULTS

RELEASE: 4:00PM, MARCH 18, 2020 (142 RESPONSES)

Are you at a public or private facility?

142 responses

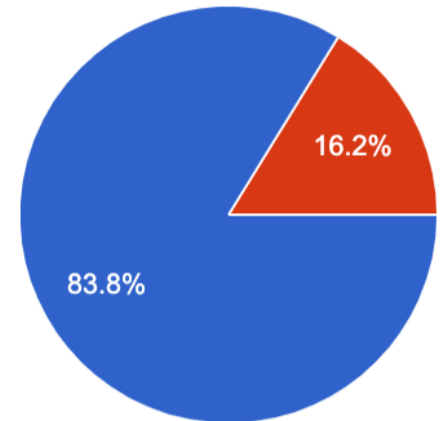
- Public
- Private



Is your facility remaining open?

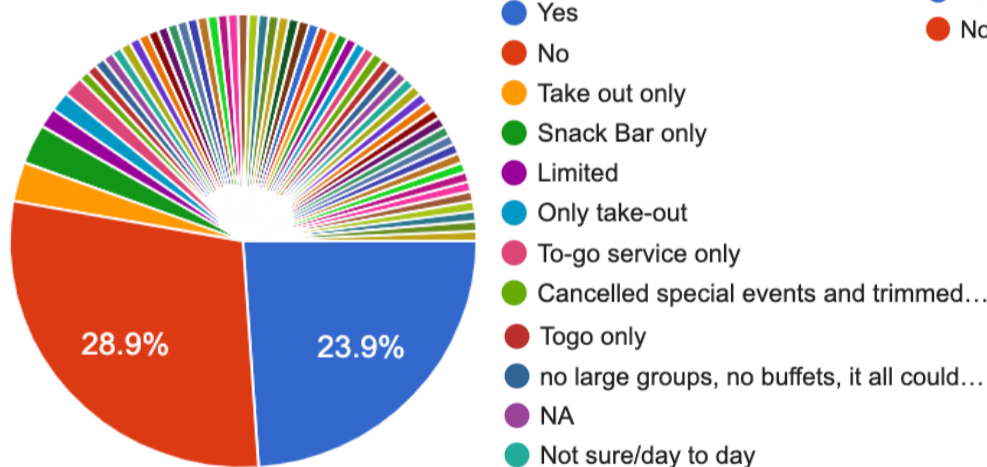
142 responses

- Yes
- No



Are your food & beverage services remaining open?

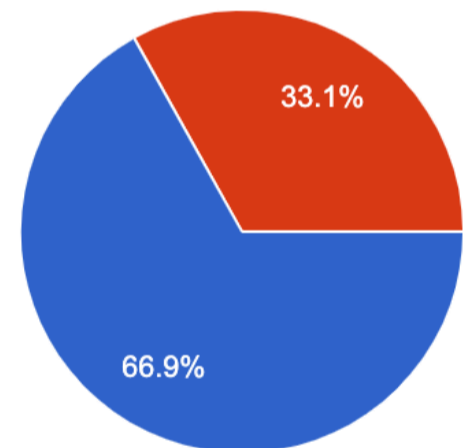
142 responses



Are you still providing instruction to at your facility?

136 responses

- Yes
- No



CURRENT FACILITIES THAT ARE CLOSED

(Based on survey responses)

Mountain View Country Club
 Journey at Pechanga
 Toscana Golf Club
 Honma Golf
 Marrakesh Country Club
 Lakeside Golf Club
 Palos Verdes Golf Club
 Golftec Woodland Hills

Palos Verdes Golf Club
 El Caballero Country Club
 Hillcrest Country Club
 Sunrise Country Club
 Brentwood Country Club
 Wilshire Country Club
 Las Posas Country Club
 Virginia Country Club

WHAT PRECAUTIONS ARE YOU CURRENTLY TAKING AT YOUR CLUB FOR YOUR MEMBERSHIP AND OR CUSTOMERS?

- Changes daily but centers around cleanliness, social distancing, etc.
- Only changes Ive seen is more hand sanitizer and trying to practice social distancing by giving more players their own cart
- None
- Cleaning, sanitation, education
- Two week mandatory close of everything except golf course minimal maintenance (mowing)
- Work from home/communication
- Only course access everything else is closed including the golf shop
- cancelling pending orders to save funds for essential items
- Taking extra sanitary measures and informing them of the latest updates at AGC
- Eating inside not allowed
- Our Resort has closed to the public for the month of March
- No seating inside, consistent disinfecting of all surfaces, have customers swipe their own credit cards at POS
- Nothing of significance
- Extra cleaning, pro shop attendant is wearing gloves for cash handling,
- No large gatherings (over 25), no buffets, cancelled member guest events, added disinfectant throughout club.
- sanitizing, limiting hours and clubhouse access
- Closed for 2 weeks
- Not open
- One on one lessons only
- You would need to talk to management.
- Nothing different that I know of at the moment
- Sanitizing everything, posted signs educating our guests, having guests fill out questionnaire about there travels last 30 days, removed practice pins from practice area and encouraging golfers to not touch flags
- Wiping everything down every 30min
- We are cancelling all tournaments and functions. Limiting Food and Beverage Hours, following the CDC regulations and social Distancing distances. We also are constantly sanitizing surfaces.
- Individual carts. Food and beverage distancing
- Facilities closed
- Sanitizing every cart/push cart and Pro Shop.
- Employees wear gloves. Sterilization of any surfaces that have been touched. Limited range amenities.
- Disinfecting all areas that are touched by customers and employees. Doors area all open so the customers and employees do not need to touch them. All rakes have been pulled off the course. All events, brunches and large gatherings/tournaments have been cancelled.
- Social distancing, ALL employees wearing gloves, wiping down counters, golf carts, door handles, etc
- Big groups are postponed
- Bag storage canceled. No handling of bags or carts. Services limited. Just golf.
- Club closed - Carts are sanitized each time. Individuals are allowed to take there own cart. hand sanitizer at every contact stations. Course is still open and events are still operating without F&B.
- Hourly wipe-downs of door handles. Ability to take carts individually. Take out food only.
- Hand sanitizers out in front lobby and every hitting bay. Clorox wipes on every High surface. Sign on door specifically saying do not enter if you feel sick.
- No guests, split seating, tee times spread further apart.
- I am an Independent Contractor and part of the management team.
- "Clubhouse Food & Beverage Operations
Effective immediately, there will be no Food and Beverage Service inside the clubhouse and all Club functions are canceled or postponed. Beginning on Wednesday, March 18th, RHCC will offer curbside take-out food for dinner during the hours of 4:00 p.m. - 8:00 p.m. The service will be available Wednesday through Sunday from 4:00 p.m. - 8:00 p.m. until further notice. Take-out orders cannot be consumed on club property and can only be picked up at the main club entrance.

Golf Operations

Beginning on Tuesday, March 17th, the golf course will remain available and Members and their

WHAT PRECAUTIONS ARE YOU CURRENTLY TAKING AT YOUR CLUB FOR YOUR MEMBERSHIP AND OR CUSTOMERS?

children under the age of 24 can play at their own risk. Guests will not be permitted; there will be no golf carts, no caddies, and no lessons. Members may bring and use their own push carts. Members may retrieve their golf bag by Thursday, March 19th, at 5:00 p.m. Once retrieved, Members will not be allowed to store it in the Bag Room going forward. We also recommend that Members remove anything they need from their lockers by Thursday, March 19th, as there will be no access to the clubhouse. There will not be bag drop attendants present to assist you with your golf clubs.

The Driving Range will be closed until further notice.

The Short Game Practice area will remain available for Members using their own golf balls.

Additional Club Operations and Activities

Other closures include the Golf Shop, the Locker Rooms, the Fitness Center, the Kids Club, the Swimming Pool (heat is off), and Valet Parking. The Tennis courts will be open, and Members can play at their own risk. Guests will not be permitted. There will be no lessons.

- No carts, Golf Shop Closed, Practice Areas Closed, Bag Room Closed, Members Only
- Gym and spa closed, limited indoor dining, thermal temperature scan of all who entered the clubhouse
- Closed dining and fitness center
- Closed
- Single carts, cleaning, to go items only, no events
- we are following all the CDC requirements. We are urging members to use their own carts when they play. Sanitizing golf carts after each usage.
- Added safety and sanitization measures for guests.
- Everyone riding in their own cart.
- N/A
- I am staying home
- Closed
- Providing hand sanitizer, cleaning hourly, all recommendations from President.
- Golf course open to members only. No outside people
- Closed until further notice
- No hands on lesson. No more than one on one private lesson. Giving 10min interval between lessons so students won't run into each other.
- Cleaning vigorously
- Limited interactions with the membership (club cleaning, golf bag carrying, water and ice cooler stocking). Carts are sanitized after every use, members that use our club carts remain on that cart only. One member per cart. Member and spouse course usage only (no family or guests).
- CLOSED CLUBHOUSE, SANITIZER SPRAY, WALKING ONLY
- All staff are cleaning all high traffic areas multiple times a day, We are Semi-Private and have closed our doors to public and guests of members, Only Member play. Meeting everyday to keep up with changing regulations. All events have been cancelled through April. Able to ride in your own cart on the course.
- Wiping down restrooms and range dispenser 3x per day with bleach formula. Moving to mats only on range, moving stations more than 6' apart, may shift to having people stay outside the pro shop and pay at the doorway.
- Increased disinfecting protocol
- Closing all outside events and possibly all outside play.
- Increased sanitation stations and frequent cleaning by staff.
- Following advise of CDC & WHO
- addition criteria for being able to come to the facility
- We closed the facility.
- Social Distancing and cleaning of all surfaces on regular basis
- Bleach
- Club is closed
- Hand Sanitizer everywhere and new requirements for employees
- Closed Club House
- Hourly cleaning of all surfaces that multiple people come in contact with. No communal food or

WHAT PRECAUTIONS ARE YOU CURRENTLY TAKING AT YOUR CLUB FOR YOUR MEMBERSHIP AND OR CUSTOMERS?

- buffets. Disinfecting of all push and riding carts after each use. Gloves provided for all employees as well as hand sanitizer at all work stations and member space.
- Wearing nitrile gloves for transactions at all times. Frequently wiping down pens, doors and counter tops to keep sanitary.
- No Guest on Property
- None so far, stores are out of wipes and sanitizer we would like to have more for carts/common areas.
- Clubhouse is closed. Golf course is open for members only. No guests. Carts may be used (single use), steering wheels and cart keys sanitized.
- Members only may play golf at their own risk. We have removed all flagsticks and bunker rakes to minimize transfer.
- Sanitizing and keeping distance
- Closed
- We have cancelled events. We are wiping everything down once per hour.
- Very little
- Clubhouse closed, no golf carts, no inside F&B services. Offering to go orders, meal delivery
- Gov suggestion government suggestions
- All areas are continually being cleaned with the proper bleach solution. Our grill is operating on a to go basis only.
- extra cleaning practices and social distancing.
- Additional cleaning of all common areas, carts, etc.
- We are providing separate carts for guests when playing on course, and we are taking curbside order for the restaurant. We are also sterilizing golf carts thoroughly after every use.
- We are currently closed
- frequent wipe down of all regularly handled door knobs, computer equipment and counter tops.
- “Only one person per golf cart (no sharing carts)
Carts are to be disinfected after each use (steering wheels, Reverse/Forward buttons, etc)
Disinfectant wipes available behind proshop counter, cleaning at least once per hour
Golf Clinics have been postponed”
- N/A
- We are limiting the gatherings to under 10 people.
- “Continual cleaning of all facilities
Limiting to only 2 people in golf shop at a time
Removed all practice area pins
Recommending that everyone leave the pin in on the course and do not touch
Re-scheduling all large events”
- The Golf course will remain open for walking only. All other operations will be closed.
- Social Distancing (6-ft), half capacity in bars and restaurants (again based on current guidelines), hand sanitizers all over the club, wiping touch-points with disinfectant wipes (counters, door handles, golf cart steering wheels and handles, tables, chairs, computer keyboards, phones, etc.). We are also canceling events to avoid gatherings of more than 10 people.
- Closed clubhouse to social gatherings, socila distancing for memembrs and staff, to go food from snack bar outside only.
- Closing
- Full closure
- Social Distance 6 feet
- High level of sensitivity to Covid-19
- Total closure for 2 weeks
- Canceling all social activities
- Disinfecting surfaces
- Nothing
- No guests no events no tournaments
- disinfecting golf car surfaces
- Only golf course is open all other areas of the club are closed. Golf is walking only no guest allowed till further notice.
- Sanitizing golf carts, high traffic areas, demo & trial club grips, 50% reduction on seating in our food & beverage operations, closing our fitness facility, closing our steam room & sauna, no hand shaking, fist bumping or the like.

WHAT PRECAUTIONS ARE YOU CURRENTLY TAKING AT YOUR CLUB FOR YOUR MEMBERSHIP AND OR CUSTOMERS?

- Limiting play to members only. No guests or outside play. Closing all F+B operations indefinitely. All employees are required to wear rubber gloves.
- Club has closed until further notice
- Facilities are closed member can walk the course only.
- “Limiting functions. Making sure tables are Kept apart so that members aren’t forced to be close to others. “
- shut down all prepared food and beverage service, enhanced cleaning, recommending single riders for cart use. Members and family only, no guest play. Employees who are sick must not come to work. Members who are sick must not come to the club. Following recommendations of CDC.
- sanitizing facility and equipment daily
- No carts, clubhouse closed, shop closed, locker room closed, members only, cleanliness,
- Wiping off rental equipment. Moving touchable items from counter. Asking players to not remove flagsticks.
- Cleaning and sanitizing all frequently touched items and objects. Practicing social distancing in the golf shop.
- TBD
- We have closed the Clubhouse and have eliminated congregating in groups larger than 10
- Closed everything except Golf and tennis
- All facilities are closed except tennis and golf but limited in both
- Not allowing members to take own tees and scorecards as well as wiping everything down with disinfection
- Tee times only, no shotgun starts, events canceled
- Hand sanitizing stations throughout the property, sanitizing restrooms every 30 minutes, wiping steering wheels of golf carts with sanitizing wipes, wiping of counter spaces and check in area every 30 minutes.
- Sanitizing, social distancing, gloves for staff, restricting cart ridership, wiping down rental gear, remove all rakes, instruct players to leave flagsticks in, remove ball washers
- I am instructor and not sure how club is handling membership issue - I think they have cancelled events
- No golf cart coolers, no bunker takes, leave the flagstick in, singles in separate carts, driving range hitting spots are wider.
- We are following all of the recommendations and guidelines as provided by the County of San Diego.
- Exclusive use of take out window
- massive sanitizing during and after daily operations
- Adhere to all guidelines
- Only to go orders on food, more hand sanitizer stations up front.
- Social distancing, temp taken before going to work, constant cleaning
- Members only - No guests
- “Take Out Window Service Only in F&B Moved to On Line Credit Card Reservations Only and Starter Outside”
- single power carts only, no clubhouse, restaurant, lounge.
- Extra Cleaning, Wipes, hand sanitizers
- we have anti bacterial at every entrance and have cancelled all parties and meetings
- No events . No gathering more than 10 people. Social distancing. Daily cleaning program used at the resort
- Complete closure - analyzing weekly; trying to do our part (as recommended national level)
- “Frequent and thorough sterilization of all public surfaces, golf carts, doors, ect. Social events are CLXd F&B orders are to-go only “
- Store closed until April 2nd
- No guest policy, single riders in carts, cleaning all golf and speed carts after any use , no staff allowed if traveled outside of 100 miles, fitness closed
- We have posted signs letting our customers and members know that we are following the CDC Guidelines. We are taking extra measures in cleaning the golf shop and golf cars. We have also posted that we are only taking tee times booked online and avoiding walk ins to help cut down on the foot traffic around the facility.

WHAT PRECAUTIONS ARE YOU CURRENTLY TAKING AT YOUR CLUB FOR YOUR STAFF?

- Cleanliness, freedom to take time off, flexible hours for those watching kids
- Limiting food and beverage hours
- None
- Cleaning, sanitation, education
- Two weeks paid time off then assessing April 1st
- Voluntary work remotely
- All staff members are home but the GM, DOG, HP and 1st Assistant
- nothing
- Same as above
- Don't know
- Only Management staff coming to work
- Providing gloves and anti bacterial supplies,, Accommodating schedule requests
- Increased hand sanitizing stations and more rigorous cleaning procedures.
- Staff over 65 are staying home
- added disinfectant, sensitive to older staff working from home if possible.
- wash hands, require to wear gloves
- Off for 2 weeks with pay
- Not open everyone working from home
- Not my perview
- You would need to talk to management.
- Hand sanitizer everywhere outside service wearing gloves. Hand washing.
- same as above
- Cutting down on staffing. Staff staying home if sick
- Our staff has sanitation wipes in all areas, use of gloves if they want and asked if they are sick to call in and use their sick time.
- Limit contact. Purel
- Staff is at home
- 1 Opener and 1 Closer.
- Wearing gloves. Touch limited amount of things possible. Be around for only necessary engagements with the membership.
- Gloves, disinfectants in areas that are touched by customers and employees. We are recommending that any employees that are 65 or older or have any other health complications to stay home.
- Anyone over 65 is asked to stay home for the time being.
- Social distancing Gloves
- Some staff on furlough. Inside staff covering outside as well.
- enforcing the 6' greet - not using the hand clock - If they feel sick they are asked to stay away!
- Minimal staffing. Able to not work if desired. Clean hands frequently.
- Take temperatures of each coach daily to make sure no one sick. Hand sanitizer and disinfecting all high surface areas.
- Sanitizing stations everywhere. No physical contact
- Same answer as above.
- Management and the Board of Directors are working diligently to ensure that our staff is taken care of during the closure. There will be limited staff, including security, to operate the Club. All employees will be compensated fairly.
- No more than 1 person working in the golf shop at one time. Strict cleaning guidelines. Reduced hours.
- Sanitizing stations, encouraging those to stay home who feel ill...
- If feeling sick, stay home. Minimal staff except those on salary.
- Closed
- social distancing, cleaning, hand sanitizer stations
- We have placed several sanitize bottles in the golf shop, starter stand, cart barn and restrooms. we also have had some employees work from home. Anyone with any symptoms have been asked to stay home.
- Additional resources for PTO and other safety and well-being measures
- Hand Sanitizer. Rubber gloves
- N/A

WHAT PRECAUTIONS ARE YOU CURRENTLY TAKING AT YOUR CLUB FOR YOUR STAFF?

- None
- Closed
- Cleaning and sanitizing high touch areas frequently, workers wearing gloves, all recommendations from President.
- Sanitize and disinfect
- Closed
- Independent contractor
- Hourly hand washing
- Gloves used and changes throughout the day after each interaction. Staff must stay 6 feet away from other staff members and members. Sanitize work spaces regularly.
- GLOVES, SANITIZER SPRAY, NOT RE-HANDLING GOLF BAGS (MEMBERS MUST TAKE THEM HOME)
- Cleaning stations at all work stations. Safety meetings to advise of processes if you or a family member get sick. Paid sick leave.
- Hand sanitizer behind the counter.
- Just social distancing
- Cleaning supplies provided in every room.
- Increased sanitation stations and frequent cleaning by staff.
- Same as above
- Additional cleanliness and symptom protocols

IF YOU ARE OFFERING INSTRUCTION, WHAT CHANGES ARE YOU MAKING TO YOUR LESSON STRUCTURE?

- none
- Focusing on online video lessons
- Nothing....keeping distance
- Ensuring proper social distance space between student and teacher. Limiting group instruction
- Nothing
- Minor contact
- Nothing
- n/a
- na
- 1 on 1 lessons only. On course preference. Setting up games and challenges, no physical contact.
- Im maintaining social distancing and wearing an N95 mask.
- Six feet away at all times. Students receive personal carts
- Staying further away. No touching.
- We are using sanitation wipes and working on the social distancing measures.
- Staying at least 6 feet away. Golf balls are being disinfected as they are washed.
- No clinics over 5 people
- Small groups only.
- None at the moment
- No group lessons.
- no current changes other than not shaking hands or getting too close to each student. Wiping down all demo clubs immediately after use with Clorox wipes.
- Washing hands before and after lessons. Keeping a safer distance and less "hands on" than usual practice.
- Social distancing and not coming into contact with students
- No
- No yet
- None
- Washing hands and using disinfectant spray after every lesson. Also, staying 3-6 feet away from student (using video to help).
- NA
- No Instruction
- No changes
- 10 min interval between each lessons and only one on one private lesson. With no hands on
- No touching and if you see signs of illness, discontinue lesson
- No clinics, no touching the student or their clubs.
- CLINICS ONLY. NO CONTACT WITH MEMBERS
- Private lessons only 1-2 people per lesson.
- Groups are outside only. Privates don't use any of the on-body tech. Maintaining distance from players while teaching.
- Not much.. I dont have an excessive # of lessons.
- Staying away at least 6 feet
- N/A
- No Changes just cxls
- Having hand sanitizer on the range and no hands on instruction
- Instructors are distancing as much as possible.
- No change so far.
- none
- Just keeping a safe distance
- Closed
- I am staying six feet away from students as I teach. several older students have cancelled lessons.
- No changes
- Playing lessons only for now, assess weekly. May re-open the range.
- Keeping distance
- Social distancing
- Individual lessons only
- group classes are postponed
- due to student activity slow down, we have cut back on coach hours

IF YOU ARE OFFERING INSTRUCTION, WHAT CHANGES ARE YOU MAKING TO YOUR LESSON STRUCTURE?

- “On course lessons (individual golf carts)
Maintaining 6’ social distance space
Not sharing any golf clubs, training aids, etc.
Providing hand sanitizer for Pros and Students”
- No instruction
- Group clinics were canceled, Junior League team is 12 players, so we are dividing the practice into two.
- “More video lessons.
Trying to maintain the 6-feet when teaching.”
- Instruction happens out doors so as long as the instructor and student keep their distance (6 feet) we feel they are safe. We are avoiding sharing clubs and touching - teaching by demonstration/ visual aids.
- Members only, and requiring social distancing practices
- No one in one personal swing just in course play
- Online video lesson provide, less then 10 in group activity
- Just individual lessons
- No hand shaking
- Stop the lesson
- No non-member instruction
- social distancing, elbow bump v. handshaking
- 6’ space between professional and student.
- 6 feet no touchibg.
- More video work little boy hands on instruction
- Not prohibited but not encouraged either
- the teaching bay is cleaned and sanitized after each lesson
- Distance, cleanliness
- Nothing so far
- No group lessons or clinics available at this time
- One on one and on the course only
- N/A
- One on one instruction only. Maintaining a six foot separation.
- Flexible lesson times/programs that students and independent contractor instructors agree upon.
- I cancelled this week, waiting to review changing recommendation to attempt to continue next week
- Clinics to 10 or less, 1 on 1 instruction,
- Smaller clinic size. Less hands on instruction. Having students and staff practice good sanitation habits before, during and after each lesson. Practicing social distancing.
- None
- Keeping a safe distance from students
- Social Distance. No touch or share
- No contact wirh student, 6 foot ramge
- Distancing
- Keeping Distance
- Individual, maintain appropriate distance
- Social distancing
- NA
- N/a
- Social distancing and cleaning entire learning facility.