

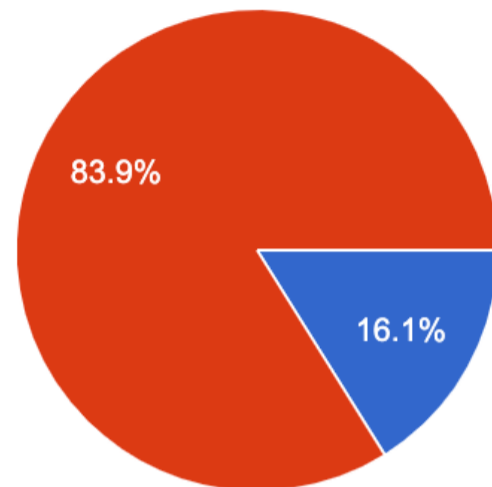
COVID-19 SCPGA FACILITY SURVEY RESULTS

RELEASE: 4:00PM, MARCH 24, 2020 (124 RESPONSES)

Is your golf course currently open or closed?

124 responses

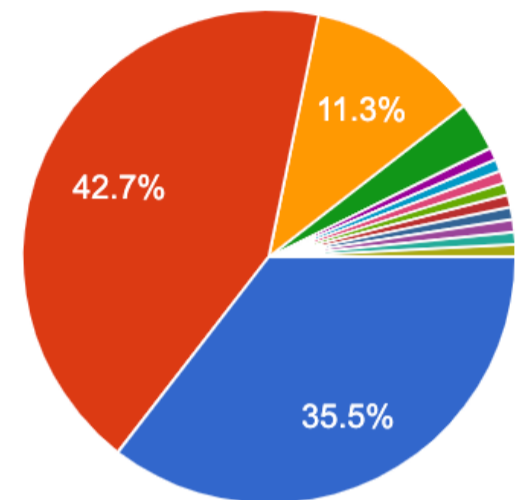
- Open
- Closed



What type of facility do you represent?

124 responses

- Public
- Private
- Resort
- Driving Range
- Semi Private Resort
- Military open to the public
- Semi Private
- Semi-Private



CURRENT FACILITIES CLOSED

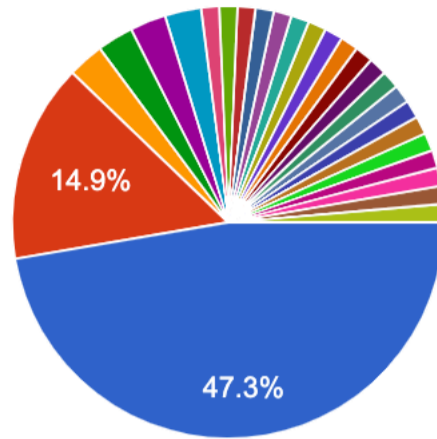
(Based on survey responses)

Alta Vista Country Club
Anaheim Hills and Dad Miller
Annandale Golf Club
Antelope Valley Country Club
Arroyo Trabuco
Aviara Golf Academy
Barona Creek Golf Club
Big Canyon Country Club
Birnam Wood Golf Club
Brentwood Country Club
Canyon Crest Country Club
Canyon Lake Golf & Country Club
Carlsbad Golf Center
Coronado Golf Course
Cottonwood Golf Club
Desert Willow Golf Resort
Dove Canyon Golf Club
El Dorado Park Golf Course
El Niguel Country Club
Eldorado Park GC
Encinitas Ranch
Encinitas Ranch Golf Course
Glen Annie Golf club
Glendora CC
GOLFTEC- Oxnard
Heritage Palm Golf Club
Hillcrest Country Club
Indian Wells Golf Resort
Industry hills golf club
Journey at Pechanga
Jurupa Hills Golf Association
La Canada Flintridge
La Jolla Country Club
La Quinta Country Club

Las Posas Country Club
Legends Golg Club
Links at Summerly
Los Robles Golf Course
Los Serranos Golf Club
Marbella Country Club
MCAS Miramar Memorial GC
Mesa Verde Country Club
Miramar Memorial
Mission Viejo Country Club
Monarch Beach Golf Links
Monterey Park Golf Course
Moorpark Country Club
Mountain View Country Club
Mountain Vista GC @ Sun City Palm Desert
Mountaingate CC
Mt. Woodson Golf Club
Murrieta Valley Golf Range
Naval Base Ventura, Seabee GC
Navy Golf Course
Palm Desert Country Club
Palos Verdes Golf Club
PGA WEST Private
Pico rivera golf club
Rancho Carlsbad
River Ridge Golf Club
Rolling Hills Country Club
Royal Vista G C
San Gabriel C.C.
San Luis Obispo CC
Santa Barbara Golf Club
Sherwood Lake Club
Silver Lakes Country Club
SilverRock Resort
Singing Hills Golf Resort

If you are at a Private Club, are you continuing to charge monthly dues? Have you made any dues adjustment?

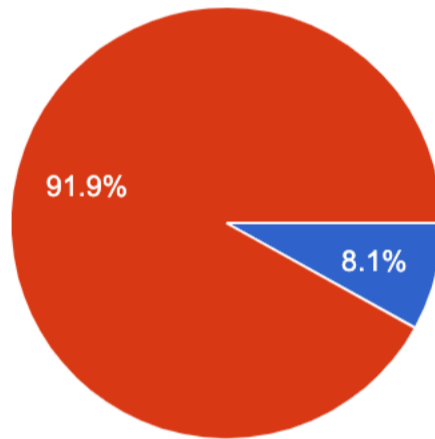
74 responses



- Yes
- No
- N/a
- NA
- Unknown at this time
- Although undecided, I suggested adju...
- n/r
- No adjustment full payment

Are you still providing instruction at your facility?

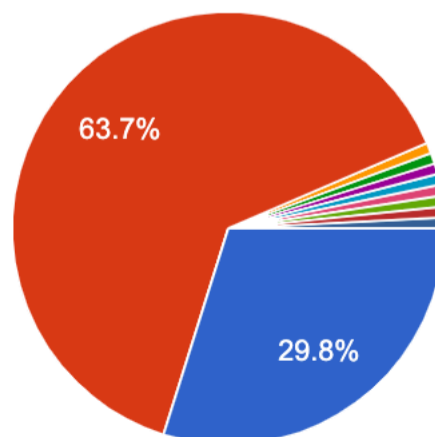
124 responses



- Yes
- No

Are your food & beverage services open for carry out?

124 responses



- Open for "Carry Out/To-Go" only
- Closed
- Looking to add this service soon
- No F&B Operation. Denny's next to us...
- limited to snacks, pre made sandwich...
- Carry out & Delivery available Tuesda...
- Will be open for carry-out in the next f...
- None

WHAT ADJUSTMENTS HAVE YOU MADE WITH REGARDS TO COVID-19 SAFETY STANDARDS (I.E. HAND SANITATION STATIONS, NO CASH HANDLING, ELECTRONIC PAYMENT ONLY, LIMIT NUBER OF CUSTOMERS, ETC.)

- What adjustments have you made with regards to COVID-19 safety standards (i.e. hand sanitation stations, no cash handling, electronic payment only, limit number of customers, etc.)
- Course Closed
- Hand Sanitizers, limit numbers, personal distance space
- We dont have cash anyway. Single carts. No rakes. Wiping down carts. Sanitation stations. Turning cups upside down. Leaving flags in.
- Course is closed
- Increased sanitation in multiple locations, single rider as requested, multiple operations requests like Flag Stick in, rake only if you are willing, cup upside down.
- No Guest Play, golf shop and bag room are closed, Take out order (lunch/dinner), practice facilities are closed
- We are clised
- No carts / no driving range / take out only for F&B
- closed
- Rubber gloves, bleach golf cars every night, limited supplies, no raking or pin pulling
- We are closed
- Course and clubhouse operation closed. Maintenance continued.
- No cash or credit cards. No handling of anyones bags.
- No cash, limit to 2 people in the golf shop, no events, no gathering
- Course is closed
- single carts golf shop closed, curbside food, sign in for golf, no range and rental carts, pins and rakes have been pulled and water staions
- Hand sanitation, no cash, no CC, Member charge only
- No adjustments since we are closed
- Closed
- No staff on site ... all facilities locked
- we closed
- We are closed
- Prior to closing we cut times in half and no walk ins were accepted. Staff wore gloves and we limited the amount of people in the golf shop to only 4 at a time.
- As with everyone else, we continue to clean and disinfect public areas multiple times daily, however we have almost no staff or members at the golf club.
- Sanitation stations wipe down with bleach steering wheels on carts and individual riders.
- Sanitized all steering wheels, coolers, trash cans on all carts. No cash handling.
- Limit customers before closire
- Golf ops are closed
- 2 guests at a time in the Golf Shop, Requesting 1 golfer per group pay for everyone, Sanitary wipes are available in multiple locations, no carts-walking only, removed pins on putting green, shallowed cups and requesting putting with pin in, removed rakes from bunkers, no rentals (Carts, push carts, clubs), closed the range and putting and chipping id for golfers with a tee time - no hanging out and practicing
- N/A
- disinfecting counter tops & door handles often. Disinfection touch points on carts.
- We are closed... no teaching
- Fully closed.
- Members only, walking only, one staff member is present from 9-3pm. Course is open from 9 to 5pm Tuesday-Sunday.
- Only open for to go food and beverage at the moment. Laid off all seasonal staff
- Closed
- Closed
- "Clubhouse closed to all members. Members have access to locker rooms and restrooms only. Locker room attendants required to wipe down all Areas every 20 minutes and sanitize door handles immediately after use by a member. No cash or cc transactions in the golf shop. Food and drinks are available to go. Must be taken out to the member by staff. All staff must wear gloves. On the course - single riders in carts, no sand bottles, no rakes in bunkers, pins must stay in. We put pvc pipe inside hole so that ball hovers above hole when holed

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- out. No outside guests. Driving has hitting stalls 12' apart. There are hand sanitizers @ the entrance of every door and bathroom on the course. No valet service. Members must handle their own bags.
- Sanitation stations including abundance of hand sanitizers and disinfecting wipes
- Gloves,sanitizer, no lessons... Closed down March 22
- Closed down until further notice
- closed
- We discussed doing all of the above mentioned. When the governor issued a stay-at-home order our city council ordered the facility closed.
- Clubhouse is closed and golf shop is closed. Golf course is available to play - Online booking of tee times for members and they show up at their tee time giving.
- Closed
- "1) Flags are not to be touched or removed from the hole.
2) Hole is installed upside down so the ball can only fall 1 inch. This mitigates the need to touch the cup.
3) All rakes have been removed. Members are playing the ball as it lies, or removing.
4) No guest play is allowed.
5) All members are taking their own personal carts unless domiciled together (spouses/family)
6) The golf shop is closed to members but phones are being answered.
7) Driving range is closed.
8) Short game areas are open for use with your own golf balls.
9) Fleet carts are being sanitized with disinfectant solution before being staged for play and before being stored and charged(very low use without guest play). Sand and seed bottles, coolers have been removed.
10) No scorecards, pencils, tees etc. are available to the golfers. Online scorecards are available to print from home.
- More hand sanitation stations put in two weeks ago. On March 17th went to guest play, and suspended all club events. March 21st went to closing golf shop and health and fitness center. Restaurant went to take out only for Members on property. Cancelled the remainder of seasons events. Currently starting people that are playing golf.
- Signs about hand washing and maintaining 6 feet apart
- Before we closed 6ft distancing and workers were gloves and masks
- Closed per the city. No transactions
- Sanitizing stations, range closed, all communal supplies pulled, no sand and seed bottles, bunker rakes removed, flagsticks removed, cups raised 1", no customer contact, carts available, one per cart, sanitized after each use.
- Hand sanitizer bottles. Pay through Pro Shop windows no access inside pro shop.
- Closed
- Clubhouse and golf course is closed to our membership.
- Hand sanitation stations in golf shop, small impulse items removed from counter, sanitation station in cart barn, gloves for all employees, removed range bag stands, range balls dumped on ground for customers no baskets or pyramids, practice green flags removed cups turned upside down.
- Disinfect carts and high use areas, no club carts but private okay, no rakes on course, members take disinfected rake with them and ride solo, flagstick in and pvc coupling I Cup so ball doesnt go to bottom, disinfectant wipes stationed in high use areas
- We did all of those things until we were shut down.
- Removed Bunker Rakes, Turned cup liners upside down, Flagsticks are kept in the hole, Reduced Driving Range capacity by 50%. We were moving towards Cash-less operations with credit card pre-payments when the Governor's confusing Executive Order was revealed last Thursday night.
- We are closed.
- Closed
- Hand sanitizer, sanitizer on carts, limited hours of operations
- Closed
- ALL touch points in the clubhouse, carts and golf shop were sanitized. We allow members to currently walk and carry, no staff. Course Maintenance continues the upkeep with social distancing in mind. We provide drive thru grocery service to our members.
- Followed CDC guidelines, and now are currently closed.

WHAT ADJUSTMENTS HAVE YOU MADE WITH REGARDS TO COVID-19 SAFETY STANDARDS (I.E. HAND SANITATION STATIONS, NO CASH HANDLING, ELECTRONIC PAYMENT ONLY, LIMIT NUBER OF CUSTOMERS, ETC.)

- Facility Closed at this time
- Hand sanitizing, gloves in meal prep and in providing meal take out
- We did a lot of all of the above including a health survey.
- Practicing social distancing and hand sanitizer out in the open for everyone.
- Closed
- We have been sent home.
- Closed at this time
- We're closed
- Before closure, we were following county, state and federal guidelines for satiety standards.
- Hand sanitation, no cash, single use carts, detailed sanation program, limit range stalls, bunker rakes removed (play as waste bunker), cup shallowed
- Per Navy Government orders facility is closed
- We are not open.
- Credit card or online booking, singles in separate carts, no rakes, no sand bottles, no golfers in the golf shop, cups raised out of ground, no flagsticks, bunkers are now waste bunkers, all staff wearing gloves.
- Government guide lines
- Total shut down of our country club
- Staff wearing gloves, social distancing, 1 player per golf cart, etc.
- Closed
- Hand sanitation stations, electronic payment only, providing single rider options
- Closed the whole property
- Closed
- hand sanitation stations
- We are closed
- Closed all operations
- Closed
- Before closing for State Order, we limited amount of guests in golf shop at one time, placed hand sanitizer throughout facility, removed all self service items in restaurant, sanitized golf cars (steering wheels, forward/reverse switches, keys and hand rails (roof and seat)), removed coolers, sand bottles and raked from golf course.
- Closed
- closed range. one person in shop phone in for tee time. one person per cart. hand sanitizers all over the place raised cup. and restaurant closed.. take out only and tees pencils cards all removed.
- We are closed
- Being more aware of cleanliness
- Sanitation of door handles, hard surfaces and golf carts when we were open
- Had all necessary prep accomplished but recommendation was to close by our owner.
- Wash hand, protective gloves, wipe down
- Hand Sanitizer Stations, Disinfectant Wipes on Counters, doors left open so dont touch doors, only 4 people in Golf Shop at a Time and 6 foot distancing, All Staff is wearing Latex Gloves, Credit Card Machines preferred where only Customers touch cards, PrePaid Preferred Tee Times On Line, Provide Push/Pull Carts at No Charge, Walking Allowed, carts disinfected after each use, PVC rings in cups so dont have to reach deep into cups, free drops from bunkers as no rakes,
- We are closed
- Sanitizers put at all publicly used doors. Wipe down countertops often. Bathrooms sanitized hourly. Wore gloves to handle cash
- Before closing we were wearing gloves, hand sanitation stations, offered one cart per person
- Disinfecting cart steering wheels, arm rest, seats, keys, door handles and counter tops.
- Disinfectant wipes on all touch points hourly (door handles, railings, counters, etc.
- Tee Times Only. Driving Range is limited to 8 stalls. Cups are upside down so the ball does not go in past 1 inch. Members only. 1 player per cart. All ball washers, garbage cans and towels have been removed from the course. Hand Sanitizers are located at the starters stand.
- Constantly cleaning and wiping down surfaces that get touched frequently.
- Everything is closed and we have done a deep cleaning on the entire property. Members are allowed to walk on their own accord.

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- all golf facilities closed...food to go is open.
- When open, we were sanitation of ALL touch points hourly throughout the golf shop, also, golf carts, range baskets, pull carts, etc. were being sanited after each use
- closed
- We have closed completely. We will address a re opening in early April.
- Golf Shop doors locked at all times. No one allowed in golf shop except staff, no exceptions. Member charge only. Tee times, lessons, merchandise sales are all by phone or email request only. Single riders in fleet carts. Carts sanitized after every use. Member play only.
- Golf Members Only
- many adjustments prior to being closed
- deep clean facilities and work stations, raised cups 1 inch above the green, removed bunkers from play, pull carts only, soaked range balls in a bleach water mix, recommended no ball washers, rakes, air hoses etc.. No high fives or hand shakes.
- No adjustments at this time - we are completely shit down
- Course open for walking or private carts only. No F&B operations. Clubhouse closed
- We are closed.
- we are closed so no adjustments
- Facility Closed - Upon opening in consideration of COVID-19 safety standards include hand sanitation stations, no cash handling, electronic payment only, single rider golf car, golf car sanitation, flag stick w/raised cups, removal of bunker rakes, open doors to golf pro shop and restrooms, etc.

HOW ARE YOU HANDLING COURSE MAINTENANCE?

- City of Coronado are running maintenance
- I am not involved with that
- Limited staff every few days. Minimal maintenance
- Minimal
- Limited Crew to preserve the course
- Limited crew
- TBD
- Maintenance team
- N/A
- Mowing greens, rough and fairways with very little staff
- Minimal, but ongoing
- Modified to alternate crew to every other day.
- Acceleration of Spring Maintenance
- normal
- On a limited basis
- same as normal
- Skeleton crew, greens, fairway and tee box upkeep only.
- Maintenance staff reports everyday for normal work
- Don't know
- minimal mowing only
- Reduced scope, some projects
- Plan is Superintendent a few times a week to maintain
- Maintenance crew is working 3 days a week to take care of essential things to keep the course in playing conditions so when we open we are not behind. They are also focusing on some in house projects that will be easy to take care of without players on the course.
- This past week our golf course maintenance team worked with partial staff to be able to do regularly scheduled applications and projects. And as timing has it, we had our regularly scheduled maintenance week this current week, so our maintenance team will continue with already scheduled projects and almost certainly extend the "off week" to at least two weeks, and then reevaluate.
- "Limited although we did do aerification over The weekend"
- Minimal staff. But keeping it going
- Still fully employed staff of 3
- Yes. Three days per week
- Minimal Staff right now - due in part to the rain too
- N/A
- I believe there is a skeleton crew.
- 2 workers mowing
- Yes
- Limited staff, voluntary only
- As of yesterday we are completely closed, no maintenance.
- General maintenance
- Superintendent is mowing greens and fairways and monitoring the course
- Maintenance crew must remain 6ft from each other. They must wear gloves and carry hand sanitizer. Hours are cut short during the week.
- At 50 percent capacity (staffing). Regular maintenance practices will resume
- No
- N/A
- NA
- A skeleton crew maintaining mowing greens fairways and tees three times a week.
- Golf Course is maintained 3 days a week
- Superintendent is allowed to maintain
- Maintenance is divided into groups smaller than 10 employees, who clock in in waves to avoid exceeding the max number in one place at any time. 3 waves. Tee times have been restricted to start later than normal to accommodate the staffing changes.
- Turned cups upside down. Ball does not roll in to hole. Less handling on flagstick as a result. Covered club washers.
- 2 workers only
- Super and first assistant only
- No
- Golf Course Super is maintaining all of our 9 holes
- Normal maintenance of course

HOW ARE YOU HANDLING COURSE MAINTENANCE?

- City is still maintaining the course
- 3 guys
- Maintenance crew continue to work with limited staff. Social distancing is being adhered to by the staff.
- Maintenance is still working. Decided to punch greens today and tomorrow to take advantage of no play.
- Mow greens 3x, Mow Fairways, and Tees 1x per week. Take advantage of the stay at home order to Aerify Greens 3/25/2020.
- Minimal maintenance. Mowing greens and fairways just a couple times a week. Laid off the majority of staff. Kept a crew of 4.
- Skeleton Crew
- Superintendent, and two of his staff doing basic course maintenance.
- Adjusted practices, but still going.
- Regular business as usual with social distancing in mind
- Skeleton Crew.
- Routine Maintenance
- Maintaining the course with reduced hours
- Not sure
- N/A
- Minimal
- We have not changed anything regarding maintenance, since they are part of a union.
- Maintenance still doing daily upkeep of course
- None
- Superintendent still working. Only a few maintenance staff working part time to keep up on mowing of the

IF YOUR COURSE/FACILITY IS CLOSED, WHAT ADJUSTMENTS HAVE YOU MADE WITH YOUR STAFF?

- If your course/facility is closed, what adjustments have you made with your staff?
- All staff have had to be laid off
- I'm Independent Contractor / not working now :(
- we are currently discussing
- No information regarding that, currently.
- Staff to be laid off
- Staff reduced by approximately 70% by furloughing all active staff
- Shorter shifts and less days worked
- TBD
- Paid through end of April and stay home
- Pay through March 31. Reevaluate after that.
- As of now, they are getting paid through the end of March.
- 1 person in the shop
- Had to lay off all golf staff
- Don't know
- paid them through April, will assess after that
- No hourly, salaried (except a few) are now working one week, off one week (without pay and PTO/Sick)
- We plan on retaining all staff
- Full time employees are getting their regular pay for now. Part time employees will receive an added bonus to their pay once we open back up.
- We are paying all staff through March. Our Board will be reevaluating the situation later this week.
- None working right now in shop limited maintenance and limited administrative staff
- All hourly staff have been laid off or furloughed
- Staff won't be working other than on call and as needed.
- We let go of most part time staff. Other full time staff getting paid 32 hours per week until end of the month. Club will re-evaluate financial position at that time.
-
- I have been out of work far longer than last week when the course closed. Golf instruction is a non-essential part to the operation. That's what is confusing about AB5.
- All staff is on standby. Being paid average hours worked.
- currently paying all employees, not sure what will happen on April 1.
- Laid off all seasonal staff, if this persists we may have to lay off year round salary staff
- Off work
- All staff has been temporarily laid off with the exception of the superintendent
- We are all out of jobs without pay till further notice.
- none
- sent home
- Maintained salaried personnel. Furloughed hourly employees with two weeks pay.
- Paid out sick pay for days missed in the pay period and then gave 10 more sick days on top.
- Laid off
- Kept key personnel, deemed by the board. Director of Golf, Head Professional, 1st Assistant.
- All laid off
- Laid everyone off
- Off
- One for course. My fate is being decided as I type...
- We all have been laid off
- Laid off some staff
- Furloughed all hourly employees
- All Golf Operations, and F&B staff are called off
- Kept maintenance staff of 4. Laid off all hourly workers. Kept the 4 dept managers.
- Unfortunately they are not working. Full time and part time are exhausting sick leave and then filing unemployment if necessary.
- All golf staff has been placed on temporary leave...hourly employees not being scheduled. Salary staff management has not decided if they will be paid
- Staff is being paid their normal hours.
- No staff other than chef and carry out employees
- Everyone at the resort was temporarily laid off.
- They are all off.
- Closed for 2 weeks
- Paid through April 1st
- The staff has been told to go on un-employment.
- Staff is taking measures to request unemployment benefits

IF YOUR COURSE/FACILITY IS CLOSED, WHAT ADJUSTMENTS HAVE YOU MADE WITH YOUR STAFF?

- Unemployment insurance
- No adjustments as of yet.
- Furlough staff except 4 staffers
- Paid Administrative Leave
- no cuts have been made yet. Trying to keep everyone on the team. Waiting to find out what options the government might offer.
- We are all getting paid our normal pay
- One full time employee at the Gaurd Gate. All others working remotely if needed.
- Put numerous staff members on furlough
- Staff are currently not working
- On admin leave
- Lay offs
- None . Closed
- Limited to fewest essential staff to preform fewest essential jobs
- Managers working from home. Hourly employees are not currently scheduled
- All staff is on leave. All salaried employees will be paid through the 31st.
- All staff is on leave. All salaried employees will be paid through the 31st.
- None, been told to be flexible and patient
- All salary staff still paid. Any other employee were asked to file for unemployment. Our ownership will also pay 30 days of last wages.
- All salary staff still paid. Any other employee were asked to file for unemployment. Our ownership will also pay 30 days of last wages.
- Limited to department heads.
- Not a manager I am stay hone and social distance
- Not Closed
- I am hourly so I had to file for unemployment
- Besides the 4 the rest are paid til the end of month.
- Managers are working every other week
- Facility is closed. Staff has been laid off.
- Just not giving anyone hours (except limited f&b for take-out dining). Managers are working.
- All hourly staff is gone
- Working and studying from home
- Everyone is at home.
- laid off all hourly employees
- GM is working 5 days and HP 2 days 8-4pm (security and operations)
- We have laid off all staff (excluding maintenance).
- All laid off staff have received two weeks severance pay. Share contributions from members.
- Furlough all staff
- The entire resort team has been placed on a work furlough
- None at this time
- My staff is on furlow.
- Furlough 1st week, unemployment thereafter until operations resume.